



7 July 2017

To whom it may concern,

**Re: EPM Projects Pty Ltd**

I have worked with EPM for the last 2.5 years during my time at Knox Grammar School, in my capacity as the Chief Operating Officer.

EPM have been instrumental in assisting us to achieve our Masterplan priorities, providing guidance and support throughout the process. They have a great understanding of our priorities and constraints. I would describe them as our partner, rather than a client/service provider relationship.

EPM have always taken on board our bespoke processes and requests and have made fundamental changes within their organisation to accommodate these. An example of this is where I requested a consistent team to manage all Knox projects. Immediately, a dedicated team was assigned to Knox, that has enabled us to build up great intellectual knowledge and develop key relationships between the EPM and the Knox team.

Recently, EPM have expanded their service offering to include planning advice, which has been a service that we now rely upon heavily. The professionalism of the reports and the timeliness of providing advice has been second to none.

I would not hesitate in recommending EPM.

Kind Regards,

Natalie Cook  
Chief Operating Officer  
For and on behalf of Knox Grammar School